

	Technical Evaluation Criteria Appendix AB	Document Identifier		Rev	00
		Effective Date	August 2024		
		Review Date	August 2029		

Requirements		Supplier to provide proof as follows:	Weight %
Experience with relevant equipment (Perkin Elmer, Varian, Thermo Fischer, and Agilent Technologies)	Submit proof of CV, qualifications (Diploma Chemistry or instrumentation), and competency	7-10yrs=20% 4-6yrs=10% 0-3yrs=5%	20
Response time (repairs, service, and maintenance)	Submit a confirmation letter on letterhead committing to a specific turnaround time	48hrs=10% 3-5 days=5% 6-8 days=0%	10
Turnaround time (parts and consumables)	Delivery of local items (proof of supply chain agreement or resources to fulfil these requirements)	- Submit on a company letterhead of delivery turn-around time for local items. - Delivery within 48 hours after receiving order =20% - Delivery of local items within 5 days after receiving order = 10%	20
	Delivery of imported items (proof of supply chain agreement or resources to fulfil these requirements)	Submit on a company letterhead of delivery turn-around time for imported items. - Delivery within 6 weeks after receiving order = 20%. - Delivery of imported items 6+ weeks after receiving order = 10%.	
Installation of equipment, decommissioning, recommissioning	Previous work order or job card	Documentations of containing previous work order and feedback from customers	10
Transportation	Supplier to be able to deliver and serve all Petroleum Sciences laboratories as indicated on tender (9 labs)	Supplier to commit on company letterhead that they would be able to deliver to all P&S laboratories (9 labs) in SA - Delivery to 9 laboratories = 20% - Delivery to 7 laboratories = 5% - Delivery to 5 laboratories = 2%	20

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References	References of previous repair or maintenance work (Company name, Contact details and responsible person).	• Three reference letters = 20% • Two reference letters = 10%	20
		Total	100
THRESHOLD: 75%			